



## **SAN JOSE CITY (N.E.) WATER DISTRICT**

**2675 Maharlika Road, Abar 1<sup>st</sup>, San Jose City, Nueva Ecija 3121**

**Tel. No. (044) 958-2086 e-mail: sjc\_waterdistrict@yahoo.com**

### **2019 PERFORMANCE REPORT**

The San Jose City Water District make it sure that we are attaining our mandate, that is to supply safe, adequate and potable water to the water consumers all the time.

To provide 24/7 supply of water for San Josenians, pipelaying and rehabilitation projects has been implemented and reduction of NRW has been carried out during the year.

#### **PRODUCTION AND ENVIROMENTAL PROTECTION**

##### ***Monitor protection and preservation of water resources***

1. Continue promoting water resources protection and conservation.

##### ***Achieve target water production to meet growing customer needs for safe and adequate water supply***

2. Produce an average of 7,683 cu.m. of water per day.

##### ***Meet the Philippine National Standard for Drinking Water (PNSDW)***

3. Implement the district's Water Safety Plan (WSP).

#### **REDUCTION OF NON-REVENUE**

Intensify water loss management efforts to reduce Non-Revenue Water to 31% through "Operation Palit Metro", water pressure management, pipeline management and maintenance of District Metered Areas (DMAs). A total of 100 water meters were changed this year.

Another NRW program is the Maintenance/Relocation of Water Meters. 100 water meters has been relocated this year.

The reclassification of some commercial establishments was also done during the year to ensure volume of water consumed and correctness of charging. Illegal connections has been apprehended and charged with corresponding penalties.

#### **EXPANSION AND REHABILITATION PROGRAM**

Under the Expansion Program, the water district continue the pipelaying at Panlasian/Linamuyac Bridge, Sto. Niño 2nd with additional 180 L.M. for the benefits of 830 households.

#### **MAJOR REPAIRS, REPLACEMENTS & IMPROVEMENTS**

The georesistivity test of the proposed Pumping Station at Sto. Tomas/Caanawan has been carried out. To maintain water supply, the water district purchased 1 unit brand new 50 KVA Transformer including wirings and breakers at Encarnacion Pumping Station and the old 40hp VFD and Control Panel was replaced also. Likewise, the water district purchased 1 unit 1.5hp Submersible Pump & Motor for Malasin Pumping Station.

The water district produced 316 service connections this year from 8,501 in year 2018 to 8,817 this year.

#### **CUSTOMER SERVICE IMPROVEMENT PROGRAM**

Pursuant to Republic Act 9485 (Anti Red Tape Act of 2007), the Citizen's Charter of SJCWD was formulated in 2009, as a reference and guide in delivering fast and quality service to water consuming public of San Jose City. The deficiencies has already addressed during the Citizen's Charter validation conducted on May 10 – 12, 2016 by the Civil Service Commission, Regional Office No. 3.

The Commercial Division personnel, being the front liners make it sure that the process and flow of services has been observed based on Citizen's Charter for the satisfaction of consumers. The consumer needs to attend the orientation program for the new water service applicant for them to become aware of the services being offered by the water district and their responsibility as water consumers.

Information Dissemination Program has been carried out to keep our consumers posted on various activities and programs of the water district through leaflets, streamers, radio and cable TV.

The upgrading of billing and collection system has been carried out to serve the consumers quickly. The steps in processing of new service application has been reduced from 6 steps to 5 steps to encourage consumers to apply for water service.

The Freedom of Information (FOI) Manual of SJCWD has been created pursuant to Executive Order No. 02, series of 2016 re: Operationalizing in the Executive Branch the People's Constitutional Right to Information and the State Policies of Full Disclosure and Transparency in the Public Service and providing guidelines thereof.

The SJCWD Operation Manual was also improved for the benefit of the consumers.

#### **CORPORATE SOCIAL RESPONSIBILITY**

Taking part in different undertakings that benefit the community, it has been a continuing activity of SJCWD to supply drinking water for 11 elementary public schools and 1 TESDA school free of charge for the first 10 cu.m.

SJCWD personnel participated in the Manila Bay Clean Up Rehabilitation and Preservation Program, that was the Clean Up Drive of Sibut Irrigation Canal, located in San Jose City, and actively participating every year on the Tree Planting Program of Local Government Unit of San Jose City for the preservation of our mountains and forests.

#### **Year 2020 Plan**

The water district will continue the expansion of service lines at Sitio Tanibong to Villaramos Subd. and the relocation of 4" & 6" pipes at Panlasian bridge and interconnection of 4" PVC to 6" PVC Pipe from National Highway to Sta. Romana Subdivision. Due to the increasing demand for water service and to expand the service area, the SJCWD will continue to construct one (1) Pumping Station at Don Rafael Subdivision. The additional source will produce more consumers and will serve the growing number of commercial establishments in the city.



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Revised March 2013

### ANNUAL REPORT OF LWDS PURSUANT TO RA NO. 10026

For the Year Ended December 31, 2019

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2019

#### 1. SERVICE CONNECTION

1.1 Total Services	11,634
1.2 Total Active	8,845
1.3 Total Metered	8,817
1.4 Total Billed	8,817
1.5 Population Served	44,225
1.6 Number of Connections	
Domestic/Government	8,143
Commercial/-A	295
Commercial/-B	379
Bulk/Wholesale	0
Total	8,817

#### 2. WATER PRODUCTION

2.1 Pumped (e.g. wells)	2,765,934 cu.m.
2.2 Gravity ( e.g. springs )	0
2.3 Purchased	0
Total	2,765,934 cu.m.
2.4 Total Rated Capacity/month	321,000 cu.m.
2.5 Non-Revenue Water	864,681 cu.m.
2.6 Pumping Expense/cu.m. produced	P 3.78
2.7 Treatment Expense/cu.m. produced	P 0.02
2.8 Fuel for Pumping Expense/cu.m. produced	P 0.13
2.9 Total Production Expense/connection/month	P 99.45
2.10 Total Production Expense/Operating Expense	19.37%

#### 3. PERSONNEL COMPLEMENT

3.1 Number of regular employees	61
3.2 Number of casual employees	0
3.3 Number of connections per employee	145
3.4 Average monthly salary/employee	P 23,928.08
3.5 Average payroll/operating expense	P 0.03

**ANNUAL REPORT OF LWDS PURSUANT TO RA NO. 10026****SAN JOSE CITY (N.E.) WATER DISTRICT**

2675 Maharlika Road, Abar 1st, San Jose City, Nueva Ecija

2019

**4. FINANCIAL DATA****4.1 REVENUES**

Operating

P 58,217,821.93

Non-Operating

58,175,819.17**4.2 EXPENSES**

Pumping Cost ( Fuel, Oil, Electric)

P 54,313,162.71

Chemicals for treatment

8,109,400.01

Purchased water

58,632.50

Other O &amp; M Expense

0

Depreciation Expense

20,350,019.88

Interest Expense

6,027,954.34

Salaries &amp; Wages

725,390.00

Travel

17,515,350.98

Transportation and Representation

648,860.00

Honoraria and Allowances

427,000.00

Net Income before Income Tax

450,555.00P 3,904,659.22**4.3 CAPITAL EXPENDITURES**

Expansion Projects

0

Rehabilitation Projects

0

Electromechanical facilities

0

Purchase of vehicles

0**4.4 Loan Funds - LWUA**P 15,379,285.34**5. TAX SAVINGS APPLICATION**

5.1 Purchase of lot

5.2 Construction of structures ( dam,pumping station, etc.)

5.3 Rehabilitation of pipe lines, wells,pumping stations, etc.

5.4 Expansion (pipelines, well drilling)

5.5 Expansion of service area

5.6 Development of new water resources

5.7 Purchase of electromechanical facilities

5.8 Purchase of motor vehicles

5.9 NRW Reduction Program - Operation Palit Metro

5.10 Others (specify) - Maintenance/Relocation of Water Meter

**ENGR. CECILIA M. FRANCISCO**

General Manager

SAN JOSE CITY (N.E.) WATER DISTRICT

N.B Please submit report preferably via email to : [stсро@senate.gov.ph](mailto:stсро@senate.gov.ph)  
on or before June 30, 2020