



SAN JOSE CITY (N.E.) WATER DISTRICT

2675 Maharlika Road, Abar 1st, San Jose City, Nueva Ecija 3121

Tel. No. (044) 958-2086 e-mail: sjc_waterdistrict@yahoo.com

YEAR 2020 ANNUAL REPORT

The pandemic is having a significant disruptive effect on the economy, health, electricity, water and sanitation.

Despite of the health risk of the employees, the San Jose City Water District make it sure that we are attaining our mandate, that is to supply safe, adequate and potable water to consumers continuously even in this time of crisis.

To provide 24/7 supply of water for San Josenians, pipelaying and rehabilitation projects has been implemented and reduction of NRW has been carried out during the year.

PRODUCTION AND ENVIROMENTAL PROTECTION

Monitor protection and preservation of water resources

1. Continue promoting water resources protection and conservation.

Achieve target water production to meet growing customer needs for safe and adequate water supply

2. Produce an average of 7,632 cu.m. of water per day.

Meet the Philippine National Standard for Drinking Water (PNSDW)

3. Implement the district's Water Safety Plan (WSP).

REDUCTION OF NON-REVENUE

Intensify water loss management efforts to reduce Non-Revenue Water to 32% through "Operation Palit Metro", water pressure management, pipeline management and maintenance of District Metered Areas (DMAs). A total of 100 water meters were changed this year.

Another NRW program is the Maintenance/Relocation of Water Meters. 100 water meters has been relocated this year.

The reclassification of some commercial establishments was also done during the year to ensure volume of water consumed and correctness of charging. Illegal connections has been apprehended and charged with corresponding penalties.

EXPANSION AND REHABILITATION PROGRAM

Under the Expansion and Rehabilitation Program, the following projects has been implemented and completed:

1. Relocation of 4" dia. & 6m dia. Pipes at Panlasian/Linamuyac Bridge Sto. Niño 2nd, SJC with additional 66 L.M. for the benefits of 70 households.
2. Interconnection of 4" PVC Pipes to 6" PVC Pipes Mainline from Highway to Sta. Romana Subd. – 54 households will be benefitted, with the 75 l.m. waterlines.
3. Continuation of relocation of 6" Pipes and Installation of 3-2" P.E. Pipes, 180 l.m. for Temporary Waterlines at Sibul Bridge, Sto. Niño 1st, SJC. With 102 households beneficiaries.
4. Continuation of Expansion of 4" PVC Pipes waterlines at Sitio Tanibong to Villaramos Subd., Brgy. Abar 1st, 324 l.m. with 84 households beneficiaries.

MAJOR REPAIRS, REPLACEMENTS & IMPROVEMENTS

The georesistivity test of the proposed Pumping Station at Sto. Tomas and Brgy. Malasin has been carried out. To maintain continuous water supply, the water district purchased 1 unit brand new Pumpmotor and Distribution Transformer for Malasin Pumping Station. Due to emergency situation, the water district purchased brand new pump and motor for Sto. Niño Pumping Station as replacement for the damaged one.

CUSTOMER SERVICE IMPROVEMENT PROGRAM

Pursuant to Republic Act 9485 (Anti Red Tape Act of 2007), the Citizen's Charter of SJCWD was formulated in 2009, as a reference and guide in delivering fast and quality service to water consuming public of San Jose City. The deficiencies has already addressed during the Citizen's Charter validation conducted on May 10 – 12, 2016 by the Civil Service Commission, Regional Office No. 3.

The Commercial Division personnel, being the front liners make it sure that the process and flow of services has been observed based on Citizen's Charter for the satisfaction of consumers. The consumer needs to attend the orientation program for the new water service applicant for them to become aware of the services being offered by the water district and their responsibility as water consumers.

Information Dissemination Program has been carried out to keep our consumers posted on various activities and programs of the water district through flyers, local radio, and other form of social media.

The upgrading of billing and collection system has been carried out to serve the consumers quickly. The steps in processing of new service application has been reduced from 6 steps to 5 steps to encourage consumers to apply for water service.

The Freedom of Information (FOI) Manual of SJCWD has been created pursuant to Executive Order No. 02, series of 2016 re: Operationalizing in the Executive Branch the People's Constitutional Right to Information and the State Policies of Full Disclosure and Transparency in the Public Service and providing guidelines thereof.

The SJCWD Operation Manual was also improved for the benefit of the consumers.

CORPORATE SOCIAL RESPONSIBILITY

Taking part in different undertakings that benefit the community, it has been a continuing activity of SJCWD to supply drinking water for 11 elementary public schools and 1 TESDA school free of charge for the first 10 cu.m.

SJCWD personnel participated in the Manila Bay Clean Up Rehabilitation and Preservation Program, that was the Clean Up Drive of Sibut Irrigation Canal, located in San Jose City, and actively participating every year on the Tree Planting Program of Local Government Unit of San Jose City for the preservation of our mountains and forests.

Year 2021 Plan

The water district will continue the expansion and rehabilitation program to augment the water demand of the city due to increasing number of consumers and business establishments. Some of these projects are as follows:

1. Construction of Tobermory Village Pumping Station including mainline and secondary lines at Brgy. Sto. Tomas.
2. Construction of Pumping Station at donated lot of Dr. Ignacio at Brgy. Malasin.
3. Rehabilitation of 12" Steel Pipes from Encarnacion Pumping Station to National Road.
4. Rehabilitation /Extension of ground reservoir from 350M3 to 550m3 at Malasin Pumping Station.

The water district will also conduct leak detection test to reduce NRW and flow meter testing to improve water supply.

SAN JOSE CITY (N.E.) WATER DISTRICT (CC#036)

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ANNUAL REPORT OF LWDS PURSUANT TO RA NO. 10026
For the Year Ended December 31, 2020

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1. SERVICE CONNECTION

1.1.	Total Services		11,809
1.2	Total Active		8,653
1.3	Total Metered		8,672
1.4	Total Billed		8,672
1.5	Population Served		43,265
1.6	Number of Connections		
	Domestic/Government		8,066
	Commercial - A		270
	Commercial - B		336
	Bulk/Wholesale		-
	Total		8,672

2. WATER PRODUCTION

2.1	Pumped (e.g. WELLS)	P	2,747,836
2.2.	Gravity (e.g. springs)		-
2.3	Purchased		-
	Total	P	2,747,836
2.4	Total Rated Capacity/month		361,000
2.5	Non-Revenue Water		283,251
2.6	Pumping Expenses/cu.m. produced		3.47
2.7	Treatment Expense/cu.m. produced		0.02
2.8	Fuel for Pumping Expense/cu.m. produced		0.13
2.9	Total Production Expenses/connection/month		61.47
2.10	Total Production Expense/Operating Expense		12.04%

3. PERSONNEL COMPLEMENT

3.1	Number of Regular Employees	P	60
3.2	Number of Casual Employees		-
3.3	Number of connections per employee		144
3.4	Average monthly salary/employee		25,070.89
3.5	Average payroll/operating expense		0.03

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4. FINANCIAL DATA

4.1	REVENUES	P	57,901,293.53
	Operating		57,881,792.28
	Non-Operating		19,501.25
4.2	EXPENSES	P	53,120,330.15
	Pumping Cost(Fuel, Oil, Electric)		6,336,532.14
	Chemicals for Treatment		60,436.85
	Purchased Water		-
	Other O & M Expense		20,899,288.69
	Depreciation Expense		5,800,563.99
	Interest Expense		671,953.00
	Salaries and Wages		18,051,042.64
	Travel		399,874.89
	Transportation and Representation		253,027.95
	Honoraria and Allowances		647,610.00
	Net Income before Income tax	P	4,780,963.38
4.3	CAPITAL EXPENDITURES	P	811,957.17
	Expansion Projects		140,084.08
	Rehabilitation Projects		671,873.09
	Electromechanical Facilities		
	Purchase of Vehicles		
4.4	Loan Funds - LWUA	P	
5. TAX SAVINGS APPLICATION			
5.1	Purchase of Lot	P	
5.2	Construction		
5.3	Rehabilitation of pipe lines, wells pumping stations, etc.		
5.4	Expansion (pipelines, well drilling)		
5.5	Expansion of service area		
5.6	Development of new water resources		
5.7	Purchase of electromechanical facilities		
5.8	Purchase of motor vehicles		
5.9	NRW Reduction Program - Operation Palit Metro		
5.10	Others (specify) - Maintenance/Relocation of Water Meter		

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ENGR. CECILIA M. FRANCISCO

General Manager

SAN JOSE CITY WATER DISTRICT

1/19/2021

N.B. Please submit report preferably via email to : stsro@senate.gov.ph
on or before June 30, 2020