



SAN JOSE CITY (N.E.) WATER DISTRICT

2675 Maharlika Road, Abar 1st, San Jose City, Nueva Ecija 3121

Tel. No. (044) 958-2086 e-mail: sjc_waterdistrict@yahoo.com

2018 PERFORMANCE REPORT

The San Jose City Water District make it sure that we are attaining our mandate, that is to supply safe, adequate and potable water to the water consumers all the time.

To provide 24/7 supply of water for San Josenians, pipelaying and rehabilitation projects has been implemented and reduction of NRW has been carried out during the year.

PRODUCTION AND ENVIROMENTAL PROTECTION

Monitor protection and preservation of water resources

1. Continue promoting water resources protection and conservation.

Achieve target water production to meet growing customer needs for safe and adequate water supply

2. Produce an average of 6,939 cu.m. of water per day.

Meet the Philippine National Standard for Drinking Water (PNSDW)

3. Implement the district's Water Safety Plan (WSP).

REDUCTION OF NON-REVENUE

Intensify water loss management efforts to reduce Non-Revenue Water to 25% through "Operation Palit Metro", water pressure management, pipeline management and maintenance of District Metered Areas (DMAs). A total of 500 water meters were changed this year.

Another NRW program is the Maintenance/Relocation of Water Meters. 150 water meters has been relocated this year.

The reclassification of some commercial establishments was also done during the year to ensure volume of water consumed and correctness of charging. Illegal connections has been apprehended and charged with corresponding penalties.

EXPANSION AND REHABILITATION PROGRAM

Under the Expansion Program, the water district continue the pipelaying at Barangay Malasin and Abar 1st with additional 1,004 L.M. for the benefits of 100 households. The rehabilitation of Belena and Encarnacion Pumping Station continued with the pipelaying of 10 pcs. PVC 6" PVC Pipes to improve the flow of water and for the benefits of the consumers.

The water district produced 273 service connections this year from 8,228 in year 2017 to 8,501 this year.

CUSTOMER SERVICE IMPROVEMENT PROGRAM

Pursuant to Republic Act 9485 (Anti Red Tape Act of 2007), the Citizen's Charter of SJCWD was formulated in 2009, as a reference and guide in delivering fast and quality service to water consuming public of San Jose City. The deficiencies has already addressed during the Citizen's Charter validation conducted on May 10 – 12, 2016 by the Civil Service Commission, Regional Office No. 3.

The Commercial Division personnel, being the front liners make it sure that the process and flow of services has been observed based on Citizen's Charter for the satisfaction of consumers.

Information Dissemination Program has been carried out to keep our consumers posted on various activities and programs of the water district through leaflets, streamers, radio and cable TV.

The administration building has been renovated to accommodate the consumers and provide them of more conducive environment. The GAD Corner, and comfort rooms has been added.

The upgrading of billing and collection system has been carried out to serve the consumers quickly. The steps in processing of new service application has been reduced from 6 steps to 5 steps to encourage consumers to apply for water service.

A Spot Raffle Promo was launched to encourage consumers to pay their water bills before due date. The raffle promo runs from November 3, 2018 to December 14, 2018.

The Freedom of Information (FOI) Manual of SJCWD has been created pursuant to Executive Order No. 02, series of 2016 re: Operationalizing in the Executive Branch the People's Constitutional Right to Information and the State Policies of Full Disclosure and Transparency in the Public Service and providing guidelines thereof.

The SJCWD Operation Manual was also improved for the benefit of the consumers.

CORPORATE SOCIAL RESPONSIBILITY

Taking part in different undertakings that benefit the community, it has been a continuing activity of SJCWD to supply drinking water for 11 elementary public schools and 1 TESDA school free of charge for the first 10 cu.m.

SJCWD personnel participated in the Manila Bay Clean Up Rehabilitation and Preservation Program, that was the Clean Up Drive of Sibut Irrigation Canal, located in San Jose City, and actively participating every year on the Tree Planting Program of Local Government Unit of San Jose City for the preservation of our mountains and forests.

Year 2019 Plan

Due to the increasing demand for water service and to expand the service area, the SJCWD will construct two (2) Pumping Stations and re-activate one (1) Pumping Station. The additional source will produce more consumers and will serve the growing number of commercial establishments in the city.



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Revised March 2013

ANNUAL REPORT OF LWDS PURSUANT TO RA NO. 10026

For the Year Ended December 31, 2018

p.1/2

	2018
1. SERVICE CONNECTION	11,284
1.1 Total Services	8,492
1.2 Total Active	8,501
1.3 Total Metered	8,501
1.4 Total Billed	8,501
1.5 Population Served	42,460
1.6 Number of Connections	
Domestic/Government	7,745
Commercial/-A	282
Commercial/-B	335
Bulk/Wholesale	139
Total	8,501
2. WATER PRODUCTION	
2.1 Pumped (e.g. wells)	2,498,176 cu.m.
2.2 Gravity (e.g. springs)	-
2.3 Purchased	-
Total	2,498,176 cu.m.
2.4 Total Rated Capacity/month	276,000 cu.m.
2.5 Non-Revenue Water	619,627 cu.m.
2.6 Pumping Expense/cu.m. produced	P 2.69
2.7 Treatment Expense/cu.m. produced	P 0.03
2.8 Fuel for Pumping Expense/cu.m. produced	P 0.09
2.9 Total Production Expense/connection/month	P 68.80
2.10 Total Production Expense/Operating Expense	P 0.16
3. PERSONNEL COMPLEMENT	
3.1 Number of regular employees	62
3.2 Number of casual employees	-
3.3 Number of connections per employee	137
3.4 Average monthly salary/employee	P 21,691.46
3.5 Average payroll/operating expense	0.02

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2018**4. FINANCIAL DATA**

4.1 REVENUES	P	56,258,963.61
Operating		56,339,100.16
Non-Operating		(80,136.55)
4.2 EXPENSES	P	51,300,044.84
Pumping Cost (Fuel, Oil, Electric)		6,728,560.31
Chemicals for treatment		73,731.10
Purchased water		-
Other O & M Expense		20,130,970.65
Depreciation Expense		5,852,002.92
Interest Expense		775,323.00
Salaries & Wages		16,138,445.43
Travel		498,078.71
Transportation and Representation		437,022.72
Honoraria and Allowances		665,910.00
Net Income before Income Tax	P	4,958,918.77
4.3 CAPITAL EXPENDITURES		
Expansion Projects	P	1,556,436.86
Rahabilitation Projects		1,728,765.31
Electromechanical facilities		-
Purchase of vehicles		-
4.4 Loan Funds - LWUA	P	16,342,313.34

5. TAX SAVINGS APPLICATION

5.1 Purchase of lot	
5.2 Construction of structures (dam,pumping station, etc.)	
5.3 Rehabilitation of pipe lines, wells, pumping stations, etc.	
5.4 <u>Expansion</u> (pipelines, well drilling)	
5.5 Expansion of service area	
5.6 Development of new water resources	
5.7 Purchase of electromechanical facilities	
5.8 Purchase of motor vehicles	
5.9 NRW Reduction Program - Operation Palit Metro	
5.10 Others (specify) - Maintenance/Relocation of Water Meter	


ENGR. CECILIA M. FRANCISCO

General Manager

SAN JOSE CITY (N.E.) WATER DISTRICT

N.B Please submit report preferably via email to: stsro@senate.gov.ph
on or before June 30, 2019

copy furnished: office@pawd.org.ph